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QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME Ernest Communications, Inc.
QUARTER/YEAR 3Q10 / 2010

MONTH:	July 2010	August 2010	September 2010
Number of Customer Access Lines	<u>917</u>	<u>956</u>	<u>970</u>
New Service Applications Held over 30 Days	<u></u>	<u></u>	<u></u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs and Re-Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Number of Lifeline Customers	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations:

Preparer's Name: Mark Lammert, CPA
Phone and Email: 407-260-1011; mark@csilongwood.com

Mail completed form to: Office of Regulatory Staff
Telecommunications Department
1401 Main Street, Suite 900
Columbia, SC 29201

(803) 737-0800



June 4, 2010

RE: Ernest Communications, Inc., FEIN
Update Tax Agent Information as of June 30, 2010

Dear Agency,

The purpose of this letter is to notify you that as of June 30, 2010 the Company changed tax preparers and is using Compliance Solutions, Inc. to handle its compliance, tax and other returns with your Agency. This letter also serves as authorization to work directly with Compliance Solutions, Inc. Please update your records for our account. Thank you.

The contact information for the Company is as follows:

Compliance & Tax Reporting Contact

Mark Lammert CPA c/o Compliance Solutions, Inc.
740 Florida Central Parkway, Suite 2028
Longwood, FL 32750
407-260-1011 phone, 407-260-1033 fax, mark@csilongwood.com
Judy Skinner CPA is also a contact on this account

Mailing Address

Ernest Communications, Inc
c/o Compliance Solutions, Inc.
740 Florida Central Parkway, Suite 2028
Longwood, FL 32750

Business Address

Ernest Communications, Inc
5275 Triangle Parkway, Suite 150
Norcross, GA 30092

Please do not hesitate to contact Mark Lammert CPA if you have any questions or concerns.

Sincerely,

Paul Masters
President
Ernest Communications, Inc

Stephanie Kingery
Vice President of Finance
Ernest Communications, Inc

cc: Mark Lammert, Compliance Solutions, Inc.